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This document outlines mandatory procedures for contractors and installers of both flat stock, and extruded panel signage. For instruction on converting Avery Dennison retroreflective films in the sign fabrication process, please refer to our other Instructional Bulletins.

The purpose of this bulletin is to assist the installation process of highway signs. When an agency chooses Avery Dennison retroreflective film to cover a substrate, we wish like to ensure the end result is a clear, legible sign that will last for the duration of the warranty. With specifications put in place by state and government transportation agencies, our role is to see that all aspects of the contracts are followed closely, and the end results are satisfactory to all parties. This includes proper fabrication techniques, proper shipping, storage, handling, and installation.

If proper techniques are not followed, the sign may not deliver the message it was intended to give to a driver in a clear, unobstructed manner. Factors that detract from the intended sign performance include dents, scratches, dirt and oil residues, wrinkles, or bends in the panels. Most flaws acquired in the shipping or installation of the signage will stay for the life of the sign, causing the daytime image to appear marred, and the nighttime reflectivity to be affected. Any permanent variations to the surface of the reflective sheeting will lessen its ability to give drivers the proper information in the way it was designed to be given- bold by day and bright by night.

#### Storage and Conditioning of Retroreflective Films

Avery Dennison retroreflective sheeting should be used within one year from the date of purchase. All guarantees and warranties, expressed or implied, shall become null and void in all respects on materials stored prior to application for periods in excess of one year.

Avery Dennison retroreflective sheeting should be stored in a cool, dry area preferably at 65°-75°F (18.3°-29.7°C) and 45%-55% RH. If materials are stored in areas separated from the application or converting area, it is advisable to allow the material to acclimate at least 24 hours prior to use.

#### Rolls

Store rolls horizontally in the shipping carton suspended through the core or other means of suspending by the core. <u>Do not lay</u> the roll on a hard surface or reflectivity and surface defects may result.

Fluorescent products specifically need to be handled with extreme care. Incidental contact with a sharp object or folding of the material will cause a material stress defect that will be visible in the finished sign and may be rejected by the sign end user. Keep the protective packaging on the roll until lamination. Retain for later use.

#### **Sheeted Material**

Store sheets flat and allow to condition for 24 hours at shop temperature and humidity prior to printing. Recommended stacking method is face-to-back contact, with slip sheeting between each face-to-back contact. Liner may be used as slip sheeting by placing the siliconized (slippery) side next to the sheeting. Place a sheet of Masonite, plywood, or metal on top of each stack. Do not allow stacks to exceed 4" in height.

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### Storage of Finished Signs

Mark all signs with the appropriate manufacturing information (manufacturing date, reflective film lot number, sign fabricator information, etc.) so the signs may be tracked at a later date. Allow any finished signs to set for 24 hours in the shop before installation. All guarantees and warranties, expressed or implied, shall become null and void in respects to improper handling and storage of finished signs.

### Section 1: Proper Storage of Signs

Avery Dennison Reflective Sheeting should be used within one year from the date of purchase. All guarantees and warranties, expressed or implied, shall become null and void in all respects on materials stored prior to application for periods in excess of one year.

Avery Dennison Reflective Sheeting should be stored in a cool, dry area preferably at 65°-75°F (18.3°-29.7°C) and 45%-55% RH. If materials are stored in areas separated from the application or converting area, it is advisable to allow the material to acclimate at least 24 hours prior to use.

### Flat Stock Signage Arrival and Storage Techniques

Signs should arrive from the fabricator in boxes, or handmade frames. They should arrive dry, and should be sorted upon arrival to ensure the proper signs were shipped (Figure 1).



Figure 1

Signs should arrive with either slip sheeting or foam padding between them to reduce the risk of abrasions during shipment. If signs arrive without proper padding inspect all signs prior to acceptance, as these damages will most likely be permanent.

These signs should not be stacked (Figure 2), rather stored on edge in a dry environment (Figure 3). Stacking signs flat may compress either the glass beads, or prisms in the sheeting, resulting in a loss of necessary reflectivity.

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Figure 2

Figure 3

Be sure to keep the padding materials between the sign faces when storing signs on edge. Removing the padding may result in the compression of sheeting on the signs bearing the most weight. This would

most likely be the signs closest to the wall or support they are leaning against.

If signs are to be leaned against a surface that is not the entire width of the sign, like a beam or post, be sure that the first sign is facing away from the post, with the non- sheeted side against the support. If the face of the sign is resting against the post, damage will occur at the contact points.

In the same manner, the use of banding is not recommended for T-5500, T-6500, T- 7500, T-9500 and T-11500 Sheeting (Figure 4). Signs that are banded may adopt the same compression at the pinch points on the signs. These small areas may also lose reflectivity permanently.



Figure 4

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### What Happens if the Signs Become Wet?

As mentioned earlier, signs should arrive and be stored in a dry environment, free of both water and high levels of moisture or humidity until installed. If they are subjected to this environment at any time, it is imperative that the signs are unpacked, and the shipping materials removed from the sign face. As foam and paper both absorb and retain water, the signs will be permanently damaged if left alone. Possible screened image transfers and wrinkling of the face stock can occur with a forced presence of water on the surface.

Storing the signs in an enclosed, non-climatecontrolled trailer is also not recommended in areas of high heat and humidity. These trailers can have a "greenhouse effect" on the signs within, causing pre-mature weathering and damage to the signs (Figure 5).

Many question why a sign cannot get wet in storage when it gets wet after installation. The difference is that the amount of moisture that comes in contact with a sign surface due to rain, humidity, or dew is nominal, and tends to run off or evaporate due to air circulation. When trapped between other signs, there is an absence of airflow that would normally assist in the drying process.



Figure 5

Never place wet signs in a batch oven, or attempt to dry them with the packing materials still in place. This will cause irreversible damage to the signs. Even if the packing materials are removed, signs should be air-dried naturally or with fans, not in an accelerated forced heat environment.

Under normal circumstances, it is recommended that the packing material not be removed from the face of the sign until installation. This gives an extra layer of protection against handling damages on the way to the job site. However, this should be disregarded if the signs become wet at any time during the handling or installation process.

### Storage of Overhead or Guide Signs

Guide signs usually arrive from the fabricator in a crated form. These crates are commonly constructed from wood, and resemble a frame for the sign. These signs are usually crated face to face, with an air gap between the signs. If signs arrive loose in the crate, and appear to be touching each other with no padding between them, inspect them for damage before installation.

Guide signs should be stored indoors if they are to sit for a long duration of time. Storing signs in an enclosed, non-climate-controlled trailer is not recommended in a high heat environment, as it can have a negative effect on the desired performance of the sign.

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If signs must be stored outside, there must be spacing of at least 4" between the signs (Figure 6). This air gap will not only allow for proper moisture evaporation, but protection from compressing the reflective materials as well. It is also very important that the signs are not subjected to water runoffs or downspouts from buildings. Any packaging on the signs that would prevent proper airflow must be removed to prevent damage.

With both indoor and outdoor storage, signs can be left either free standing, or leaning against each other, as long as there is no pressure applied to the reflective face of the sign. A way to accomplish this successfully is to leave the signs in the crates they arrive in. If freestanding racks are available, signs can be removed from the crates and stored upright.

Under no circumstances should the signs be left leaning against each other. Even if foam padding is used, pressure points that compress sheeting and movement form forces such as wind gusts are unavoidable with such heavy substrates. If this damage takes place it is irreversible. (Figure 7)

If signs are to be left outside, it is imperative that they are not resting directly on the ground. The signs should be lifted off of the ground by placing them on non-treated timbers or other materials that will keep them free from standing water, mud, or other surfaces that may cause damage to the signs (Figure 8). This damage includes not only water and dirt penetration, but also dents and uneven setting caused by stones or other ground surfaces.

It is also not recommended to leave signs on the ground, due to the difficulty involved in picking these signs up without bending the panels. Bending of the sign may result in snapping the bolts from behind, or damaging the stiffener bars, both of which may cause permanent damage to the guide sign.



Figure 6



Figure 7

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If water or dirt is allowed to be in contact with the signs for an extended period of time, permanent wrinkling, discoloration, or loss of reflectivity is inevitable.



Figure 8

### Section 2: Handling and Installation Transportation Notes for Flat Stock Signage

When preparing to install signs, it is important that the signs are **not** stored outdoors with the packing materials on the face (Figure 9).

If the packing materials are left on the signs outdoors, installers run the risk of causing permanent damage to the reflective properties of the signage. As paper slip sheeting has the tendency to absorb water and moisture, the damages may not only be to the face stock. If the paper then dries while in contact with the sign, installers run the risk of it bonding to the surface of the sign, making it very difficult, if not impossible, to peel off of the sign face without causing scratches or abrasions to the sign (Figure 10).



Figure 9

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When possible, keep the finished signs in the original shipping crates for transport. If sorting is necessary prior to transporting signs to the job site, keep the signs secured with the proper packing materials between each face.

Do not transport signs to the site loose in a container or a truck bed (Figure 11). Many problems can be caused by this transportation method. Signs will be subjected to permanent damage through bouncing and sliding while in transport. Also, if the job is not completely installed in one day, moisture, such as dew, can become entrapped between the signs, causing irreversible damage.



Figure 10

Figure 11



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### Tools and Installation Techniques for Flat Stock Signage

To properly install Avery Dennison reflective signage, the following tools are needed: properly sized bolts and nuts, nylon washers\*, offset box end wrench, and box end wrench with a ratchet. Variation from these tools may cause unneeded scratches to the surface of the signs.

\*It is very important that nylon washers be used, as they will not oxidize or degrade throughout the life of the sign. These nylon washers are available through Avery Dennison.

#### Installation

Once the sign is in place, insert a nylon washer on the bolt, insert the bolt through the sign face, then through the post, and place a nut on the end. Once the nut is hand tightened until snug, grip the bolt head with the offset box wrench and hold firmly (Figure 13).

With the bolt held firmly from the front, tighten the nut with the box end ratchet from the rear of the sign. **Be careful to not over tighten the nut in the installation process.** This may cause the face sheeting to halo, and rise from the substrate around the plastic washer, causing permanent damage, which may lead to the premature aging of the sign.

If the proper installation holes are not present in the desired location, it is permissible to drill holes on site. All holes should be drilled through the face of the sign, to avoid unneeded damage to the face film (Figure 14). Be certain that the hole location is carefully measured, as this action is impossible to reverse.





Figure 13



If any aluminum shavings are left on the sign surface, be careful to not scratch the sign face while removing them. Different techniques can be used to accomplish this. Some of these include holding the sign upright and tapping the sign so they fall away, using an air gun to blow the shavings off the face, or using a soft bristled brush to sweep them away. Use of a rag, a hand, or a brush with metal bristles may result in the scratching of the sign surface.

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### Section 3: Handling and Installation Transportation Notes for Overhead or Guide Signs

Guide signs can be transported to the job site in a number of ways. If they are in the proper installation order, they can be shipped in their original crates. If sorting is necessary, they can be transported in specially designed racks (Figure 15).

Caution must be taken so that the signs are unable to touch or rub against each other in these racks. Damage can occur if they are allowed to do so.

#### Installation

Because state agencies typically specify mounting procedures, they will not be discussed in this section. The supports and fastening methods used in mounting these signs vary from state to state. Different bolts, brackets, nuts and other pieces depend on what type of apparatus the sign is being mounted to. Differences in overhead structures as well as roadside mountings prohibit the uniformity of installation nationwide. Information on what mounting equipment should be used, as well as how these signs should be secured, can be found in the respective states' specification or engineering booklets.



Figure 15

Once on the job site, it is important that the stiffener bars are not removed until the sign is completely installed. Signs may buckle in the installation process if they are taken away prematurely (Figure 16).

Do not attempt to lift oversized signs without proper vertical bracing on the rear of the sign. If demountable copy or shields are present on the sign, this deflection can cause the rivets to either loosen or snap, resulting in a damaged sign that would require field repair.



Figure 16

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Prior to lifting signs, be sure to check that there are no obstructions that may endanger the lives of the installation crews. These risks are including but not limited to uneven ground for the crane, close moving traffic, or power lines. These all represent a hazard for installation crews and should be avoided at all costs.

Signs can be lifted in a number of ways. Custom rigs with "J" hooks can be used to lift the signs from the top, straps can be used around the stiffener bars, or hooks and clamps can be mounted to the backs of the signs (Figure 17).

Whenever a sign is lifted, even if there is no prevailing wind, tag lines should be used to steady a sign while moving. These lines can reduce any swinging, or twisting of the sign from either wind, or momentum caused by the crane (Figure 18).





The fewer times the signs are handled, the better it is for the sign. As the number of times the sign is moved increases, so does the risk of damage to the sign face, fasteners, and supports.

Do not strap the signs across the face under any circumstances when lifting. This may cause chipping of the material on the bottom and top of the sign, as well as scratches across the face.

### Additional Safety Checks

- Due to the varying sizes and weights of overhead signs, special care should be used in selecting which supporting method will be used.
- Figure 18
- Additional caution should be used when any part of the lifting system has welded areas, as these welds must be able to hold the weight of the entire system.
- Whenever a sign is overhead, all workers in the area should be careful to not position themselves in a dangerous spot, such as directly underneath the moving sign, or in an area they cannot escape from freely and quickly, should the sign become loose.

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### Section 4: Sign Cleaning

The cleaning solution should have a pH range of 4 to 10 (within mild acid or mild alkaline limits). Use a mild soap or detergent along with warm water and a soft cloth or sponge. The cleaning solution should be non-abrasive and free of strong solvents. If it becomes necessary to clean and remove heavy soil and grease, use a damp chemical rag with kerosene, mineral spirits, heptane, or V.M. & P naphtha. Test the cleaner on a small section or sample of the material before use. Do not use high pressure sprays, and avoid direct sprays at sheeting edges.

Spray or wipe (with a soft cloth or sponge) the cleaning solution over the entire surface of the film to be cleaned (avoid abrading the film surface with unnecessary scrubbing); thoroughly agitate and mix the cleaning solution into the dirt on the film's surface; rinse the entire surface with clean water and let air dry or dab dry being careful not to lift film edges.

This bulletin provides information to the user for proper application, storage, and other requirements. Please refer to Product Data Bulletins or your local Avery Dennison Representative for warranty information. Find the latest information on the Avery Dennison website, <u>www.reflectives.averydennison.com</u>. We encourage you to check our website periodically for updates.

All statements, technical information and recommendations about Avery Dennison products are based upon tests and information believed to be reliable but do not constitute a guarantee or warranty of any kind. All Avery Dennison products are sold with the understanding that Purchaser has independently determined the suitability of such products for its intended and other purposes.

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